



2nd floor, MJV Building, Pala-pala Rd, Sampaloc Dasmariñas, 4114 Cavite
+63 947 479 7407
collection@learngermanph.com

Learn German PH Payment Terms and Conditions

1. Non-Refundable Payment Policy

All tuition fees paid to Learn German PH are strictly non-refundable. Once payment has been made, no refunds will be provided under any circumstances, including withdrawal from the course, cancellation, or failure to attend classes.

2. Installment Payments

We offer a zero-interest installment option. However, please note that the tuition fee is locked in once you enroll. This means that the full amount is payable, regardless of whether or not you complete the course. It is up to the students to make use of the classes.

3. Payment Consumption Period

All payments made for any course must be utilized to enroll in a class within two weeks from the date of payment. If the enrollment is not completed within this period, the payment will be forfeited, and no refunds will be issued. This policy ensures that students commit to a specific class schedule without indefinite delays.

4. Down Payment Policy

A down payment of PHP 5,000 is required to secure your spot in the course. Down payments are non-refundable under any circumstances. Once the course has started, the down payment cannot be transferred to another course or time slot.

5. Payment Transfer Policy

Tuition fees are generally non-transferable. Payments made for one student or course cannot be transferred to another student or course, nor applied to future courses or services. However, payment transfer may be allowed if the class has not yet begun. To request a transfer, students must submit a written request at least 5 business days before the class start date.

6. Promotional Offers

- a) Students may select only one promotional offer, which cannot be changed once the class has commenced.

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SEC Registration #: 2022040050687-43
TIN #: 010684188000



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b) For bundle promotions, failure to pay on time, removal from the program, or non-compliance with the promotion's terms will void the discounted price, and the regular tuition rate will apply.

c) Students inactive for six months or more are considered new enrollees and are not eligible for free repeat courses. However, they may avail of any ongoing promotions, if applicable.

7. Course Start Date

The course start date is the scheduled date and time of the first class session. Class transfer requests must be submitted at least 5 business days before the course start date.

8. Course Rescheduling

Learn German PH reserves the right to reschedule courses due to unforeseen circumstances, such as instructor availability or low enrollment. In such cases, students will be notified in advance and given alternative dates or course options.

9. Course Cancellation by Learn German PH

If Learn German PH cancels a course, students will be offered a full refund or the option to transfer to another course without any additional fees.

10. Student Cancellation

If a student wishes to cancel their enrollment, they must notify Learn German PH in writing. No refunds will be issued for cancellations, though a transfer may be considered if requested before the class start date.

11. Attendance Policy

Students are expected to attend all scheduled classes. Learn German PH will not provide refunds or makeup sessions for missed classes due to personal reasons.

12. Payment Methods

Payments can be made via bank transfer, credit card, or other approved payment methods. For security reasons, Learn German PH does not accept cash payments.

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13. Late Payment

Full payment, including installments, is required before the start of the course. If payment is not received on time, a late fee of PHP 500 will be applied, and Learn German PH reserves the right to deny access to the course until the payment is completed.

14. Materials and Resources

E-books are not included in the tuition fee. Students are responsible for purchasing the necessary textbooks.

15. Code of Conduct

Students are expected to behave respectfully toward instructors and fellow students. Learn German PH reserves the right to remove any student from a course due to inappropriate or disruptive behavior, without a refund.

16. Privacy Policy

Learn German PH is committed to protecting students' personal information, which will only be used for course administration and communication. Personal data will not be shared with third parties.

17. Modifications to Terms and Conditions

Learn German PH reserves the right to modify these terms and conditions at any time. Any changes will be communicated to enrolled students using the contact information provided during registration.

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